# eWiSACWIS Technical Activity Workshop & Program Activity Workshop

April 18 & 19, 2006 Regency Suites, Green Bay, WI

# AGENDA

#### April 18 – 12:45 to 5:00 pm

**12:45 pm** Welcome (Ballroom A1,2)

Beth Wydeven

**1:00 pm** Change Request Tracking (Ballroom A1,2)

Jason Wutt

- This session will be a demonstration of the new Change Request Tracking System. This new module within eWReports will give county staff the ability to track eWiSACWIS Change Requests (bug fixes and enhancements) to monitor their status and progress.

1:30-5:00 pm CGI-AMS Help Desk Consultations (Room 7)

Jennifer Moore/Jeff Hodges/Amy Johnson/Robert Salas

- Opportunity for counties to discuss individual issues with CGI/AMS Help Desk Staff. There will be a sign-up sheet at Room 7 for those interested to schedule time on either Tuesday afternoon or Wednesday morning.

**1:30-2:30 pm** Reports Update (Ballroom A1,2)

Barry Mickelson/Michelle Rawlings

- Discussion of recent improvements to eWiSACWIS reports in March release and forthcoming improvements in June release. Discuss priorities for future report development and maintenance, including the eWiSACWIS Datamart project.

# County Interfaces (Ballroom A3)

State Technical Staff

- This session will be a presentation on all of the current eWiSACWIS-to-County interfaces that are available. It will cover an overview of each of the interfaces, what it does, what counties are currently using it, and how a County can get started on setting up one of these interfaces.

# Rate Setting Updates (Ballroom A4)

Chris Partridge/Robert Salas

- The Foster Care Rate Setting received another overhaul for this release. We will discuss the new changes which include edits applied to creating a rate setting, new copy over functionality, improved rate setting ending process, and adjustments to the overall payment generation process.

2:30 pm Break

**2:45-4:00 pm** Technical Issues "Help Desk" Discussions (Room 7)

Sue Zemke. Jain Robertson

- There will be state technical staff available to help answer questions on the current county interfaces. The help will include troubleshooting existing issues, answering question, and help on getting started with implementing new interfaces. There will be a sign-up sheet at Room 7 for those interested to schedule time on either Wednesday afternoon or Thursday morning.

#### 2:45-3:15 pm

# Knowledge Web Demo (Ballroom A3)

Paula Sherman

- This session will be a demo/overview of the eWiSACWIS Knowledge web. It will give a summary of the content that is available, how to navigate and how to locate pertinent information. It will also be a venue for suggestions/comments and to solicit input on future changes to the Knowledge Web.

# 2:45-3:45 pm

# Placement Correction Window (Ballroom A1,2)

Jeff Hodges

- The Placement History Correction (PHC) functionality is used to view, add and modify a child's placement history information. The Placement Correction functionality may be used to correct information such as Removal Dates, Removal from Home information, Placement Begin Dates, Placement End Dates, Placement Ending Purpose, Placement End Reasons, Discharge Reasons and Placement Status. **The functionality will be demonstrated.** 

# KIDS/Trust Accounts (Ballroom A4)

Chris Partridge/David White

- David White from DWD will provide insight into how check entry on eWiSACWIS interacts with KIDS affecting child support refunds. We will also highlight some of the other eWiSACWIS data elements that influence actions through KIDS.

# 3:15-3:45 pm

# eW Reports Demo (Ballroom A3)

Jason Wutt

- This session will be a demo/overview of the eWReports application. It will cover the use and navigation of the application, in addition to showing users how to access their reports. Part of this session will also cover the process for requesting on demand reports, and also for requesting security access for new reports.

# 3:45 pm

#### **Break**

#### 4:00-5:00 pm

# June Release Information (Ballroom A1,2)

Rick Miracola

- Review of scheduled changes in the June release, the HIPAA audit review and ICPC Change Orders.

# <u>Tablet PC Demo/Installation Support (Ballroom A3)</u>

Jason Wutt

- This is a demo for counties that are interested in seeing eWiSACWIS Anywhere for the first time. There are no new changes since other than eWiSACWIS Anywhere is now compatible with Web Sphere 6.

# New Fiscal Changes (Ballroom A4)

Chris Partridge

- Come see a breakdown of some of the new fiscal changes that are a part of release 2.3 (including a recap of the Foster Care Rate Setting). We will also discuss upcoming enhancements and the creation of a fiscal work group to help identify possible future financial changes to the application.

#### 5:00 pm

#### End of Day 1

### April 19, 2006 – 9:00 am-12:30 pm

# 9:00 am-12:15 pm Kinship (Ballroom A3)

June Paul/Jeff Radecki/Holly Tefler

- This will be a review of Kinship Policy and proper documentation in eWiSACWIS.

#### 9:00-11:30 am

# CGI-AMS Help Desk Consultations (Room 7)

Jennifer Moore/Jeff Hodges/Amy Johnson/Robert Salas

- Opportunity for counties to discuss individual issues with CGI/AMS Help Desk Staff. There will be a sign-up sheet at Room 7 for those interested to schedule time on either Wednesday afternoon or Thursday morning.

### 9:00-10:00 am

# Access Standard/Policy/System Changes/Search (Ballroom A1,2)

Rick Miracola/Kim Eithun

- Review of policy in regard to the new access standards as well as a review of the system changes.

# Placement Manual (Ballroom A4)

Michelle Rawlings

- Presentation on January update to eWiSACWIS placement manual, including direction on documenting use of detention and shelter facilities. Respond to questions on the placement manual and identify technical assistance needs.

#### 10:00 am

#### Break

### 10:15-11:15 am

# Safety Policy System Changes (Ballroom A1,2)

Jason Wutt/Amy Smith/Nicole Grice

- This session will address the new Safety Standards, policy, and the new Safety Assessment and Plan in eWiSACWIS. The impact of this change to the Initial Assessment/Primary Caregivers and the new Ongoing Family Assessment and Case Plan and the Case Progress Evaluation will also be addressed.

# General Trust Accounts Issues (Ballroom A4)

Chris Partridge

- We will have a review of the most common tasks surrounding trust account setup and management. This will include a discussion of when to use dedicated accounts versus general accounts, and how to document refunds on closed cases and non-eWiSACWIS children.

### 11:15 am-12:15 pm Ongoing Policy/System Changes (Ballroom A1,2)

Jason Wutt/Amy Smith/Nicole Grice

- This session will address the Ongoing policy revisions and how this has impacted the way Ongoing work will be documented starting with the June 24th release of eWiSACWIS.

### Super User Round Table (Ballroom A4)

All Interested County Staff

(Beth Wydeven & Amy Johnson Moderators)

- Opportunity for super users from counties to share "tips and tricks' with each other.

#### 12:15-12:30 pm

# Closing & Adjourn (Ballroom A1,2)

- Suggest Future Agenda Items, Eau Claire as Next Meeting Location, Other Items